

Privacy Policy

1. This Policy

We at Linton Pitt Lawyers Pty Ltd ABN 58 104 379 482 our subsidiaries, our ultimate holding company and all of its subsidiaries (“Linton Pitt”, “we“, “us” and “our“) respect your privacy and want you to understand how we collect, hold, use, and share personal information about you.

The Privacy Act 1988 (Cth) (‘Privacy Act‘), the Australian Privacy Principles, Privacy Regulation 2013 (‘Regulations‘) and registered privacy codes govern the way in which we must manage your personal information (‘Privacy Laws‘).

This Privacy Policy covers our data collection practices and describes your rights to access, correct, or restrict our use of your personal information as defined in the Privacy Act (“data“).

This Privacy Policy applies when you visit or use our website, mobile applications, APIs or when we are providing our relevant services to you (the “Services“). We are committed to safeguarding the privacy of our website visitors and service users.

By using our Services, you agree to the terms of this Privacy Policy. You shouldn’t use our Services if you don’t agree with this Privacy Policy or any other agreement that governs your use of the Services.

Collection, use, disclosure and storage of personal information

We collect and use personal information primarily to administer the recovery of any amounts payable to credit providers and for related administrative processes. Other functions and activities can include our internal administrative, product or service development, planning and research requirements, or when assisting you or your authorised representative.

We take steps to protect any personal information we collect, to safeguarded from misuse, loss, unauthorised disclosure or modification. Only authorised personnel can access the personal information held by our company.

We may store the information in physical or electronic form. The law may require us to retain personal information for a period of time after our business dealings have finished. When it is no longer required, personal information will either be securely disposed of or de-identified.

Where personal information is transferred overseas during the performance of our services, we ensure that those who provide us with those services have privacy policies and procedures consistent with Australian Privacy Law.

We will disclose personal information to third parties only as Australian Privacy Law permits and where there is a valid reason to do so. Third parties may include:

- Credit reporting agencies
- Related bodies corporate, employees, agents, contractors and advisers
- Service providers (e.g. computer systems consultants, trust managers, document custodians, mailing houses etc.) to enable them to perform those services

Where necessary, we may also disclose personal information in order to comply with any client, legal or regulatory obligations imposed on us.

We do not use personal information for marketing purposes, nor do we sell personal information to any entity.

What personal information do we collect?

Linton Pitt may collect and hold any or all of the following personal information:

- Name
- Address
- Date of birth
- Contact information, including mailing addresses, phone numbers, email addresses
- Occupation and employment details
- Financial information, including assets, liabilities, income, and expenses
- Relationship status and household information, including number and age of any dependents
- Business information and financial records
- Information relating to Legal matter(s)
- Records of communication between us
- Account information related to debts we are contracted to collect on

How we collect personal information?

Most personal information is collected from our contracted clients and third party credit reporting/data providers. We also solicit and collect relevant personal information directly from you and/or your authorised representative as we undertake debt recovery activities.

Call recording statement

All telephone calls in and out of our company, with the exception of Solicitors from Linton Pitt Lawyers, may be recorded for quality, training, and verification purposes – including when on hold

Access to your personal information

You have the right to access personal information held by us and request any corrections to be made. Requests should be made in writing to the following address:

The Privacy Officer

Linton Pitt Lawyers

Suite 124, 79-83 Long Road, Longueville Road

Lane Cove NSW 2066

Email legal@lintonpitt.com.au

We will respond to your request within 14 business days of receipt where we are reasonably able to do so. In some situations, we may exercise our right to deny you access to particular information such as commercially sensitive information or where legal action has been commenced. If we deny access to personal information, we will explain our reasons for doing so

Complaints

Any complaints or queries about your personal information or the contents of this privacy policy should be directed to our Privacy Officer at the address listed above. We will review and respond to your query within five (5) business days of receipt.

If your query about personal information is not resolved to your satisfaction, please refer to our complaints policy. A customer, if not satisfied is also entitled to refer the matter to the Office of the Privacy Commissioner for investigation.

Obtaining our privacy policy

This privacy policy may change over time. The current version is available from our website at lintonpitt.com.au/privacy or from our Privacy Officer at the address above.

This Privacy Policy is Version 6.0 dated 29th April 2026